

Sources: How this data was calculated?

- *All data taken from [Recent train times](#)* - which contains actual train arrival times of passenger trains in England, Wales and Scotland for the last 3 months.
- *Sample*: Most searched connections to and within the 11 UK regions, taking the most searched cities in each region and then the most searched connections to each of those cities
- *Data Reflects*: Scheduled and actual arrival times of all services for the most popular services based on GoEuro Data. All the services factored into the study were direct routes, no changes. The following are the metrics we considered in the study, each represented in a visual or numerical format:
- *Max delay*: The longest delay of services within a 100 day period for a particular connection or the overall region.
- *Efficiency*: Represents the average delay of a connection as a proportion of the average scheduled journey time for the connection or region.
- *Average delay (journey or region)*: Averages were taken from the delays for each service. To give an average delay for the particular connection or region.
- *Reliability/Punctuality/Efficiency*: Connection, region, or destination with highest or lowest % of trains that arrive within or after 5, 10 or 15 minutes